

## Diagnoses made in an Emergency Department in rural sub-Saharan Africa

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### Summary

**BACKGROUND:** Information on diagnoses made in emergency departments situated in rural sub-Saharan Africa is scarce. The aim was: to evaluate the frequency of different diagnoses made in a new emergency department to define relevant healthcare requirements; and to find out if in-hospital mortality rates would decrease after the implementation of the emergency department.

**METHODS:** In this observational study, we prospectively collated diagnoses of all patients presenting to the emergency department of the St Francis Referral Hospital in Ifakara, Tanzania during 1 year. In addition, we compared in-hospital mortality rates before and after the implementation of the emergency department.

**RESULTS:** From July 2016 through to June 2017, a total of 35,903 patients were included. The median age was 33.6 years (range 1 day to 100 years), 57% were female, 25% were children <5 years, 4% were pregnant and 9% were hospitalised. The most common diagnoses were respiratory tract infection (12.6%), urinary tract infection (11.4%), trauma (9.8%), undifferentiated febrile illness (5.4%), and malaria (5.2%). The most common clinical diagnoses per age group were: lower respiratory tract infection (16.1%) in children <5 years old; trauma (21.6%) in 5- to 17-year-olds; urinary tract infection (13.5%) in 18- to 50-year-olds; and hypertensive emergency (12.4%) in >50-year-olds. Respiratory tract infections peaked in April during the rainy season, whereas malaria peaked 3 months after the rainy season. In-hospital mortality rates did not decrease during the study period (5.6% in 2015 vs 7.6% in 2017).

**CONCLUSIONS:** The majority of diagnosed disorders were of infectious or traumatic origin. The majority of febrile illnesses were poorly defined because of the lack of diagnostic methods. Trauma systems and inexpensive accurate diagnostic methods for febrile illnesses are needed in rural sub-Saharan Africa.

**Key words:** emergency department, diagnosis, mortality, rural, Africa

### Introduction

Emergency medical services are increasingly recognised as a critically important component of national health systems in low- and middle-income countries [1, 2]. Although large numbers of patients seek emergency care in health facilities, only few hospitals in low- and middle-income countries have an emergency department. Furthermore, these emergency departments often have limited functionality due to lack of formally trained staff, insufficient funding, inadequate infrastructure or equipment and limited supply of consumables [3, 4]. Information on diagnoses made in emergency departments of hospitals in sub-Saharan Africa is scarce, and there are no reports on hospital mortality rates before and after implementing an emergency department in a rural hospital. However, the implementation of a triaging system and training of clinical staff in emergency care has been shown to be associated with a decrease of in-hospital mortality rates in urban hospitals in Malawi, Sierra Leone and Tanzania [5–8]. During 1 year, we prospectively collated diagnoses of all patients presenting to the newly established emergency department in the St Francis Referral Hospital in Ifakara, Tanzania, and recorded in-hospital mortality rates before and after the implementation of the emergency department. Our aim was to evaluate the frequency of different diagnoses made in the emergency department, so that relevant healthcare requirements for our hospital could be defined. In addition, we wanted to find out if in-hospital mortality rates would decrease after implementing the emergency department.

### Methods

#### Study design and setting

This prospective observational study was performed in the St Francis Referral Hospital in Ifakara, Tanzania, which serves as a referral centre for about one million people liv-

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MR got the grant for the project. MR and MW contributed to design the study, to data collection, data analysis, and writing the manuscript. EM contributed to data collection, data analysis, and writing the manuscript. GM, FK, YT, JN, and WG contributed to data collection. HJ contributed to data collection and data analysis. NS contributed to data analysis. SK, CH contributed to design the study and write the manuscript. DHP contributed to writing the manuscript.

ing in rural Kilombero, Ulanga, and Malinyi districts. It has 360 beds and specialised services in internal medicine, surgery, obstetrics, urology, neonatology and gynaecology, ophthalmology, and paediatrics, has a human immunodeficiency virus (HIV) and tuberculosis clinic, but has no proper intensive care unit. Before the emergency department was available, all patients seeking care for an acute health problem were seen at the outpatient clinic by an intern doctor or a clinician on call. No triaging system or emergency care was available.

### Implementation of an emergency department

In September 2015, an emergency department was constructed and emergency services were implemented, including a triaging system, with a triple-shift operational service, and training in emergency medicine and ultrasound including emergency and abdominal sonography. Additionally, echocardiography by a formally trained and experienced physician was offered for patients with signs and symptoms of heart failure. For triage, the South African Triage Scale (SATS), a scoring system previously validated in resource-limited settings, was implemented [9–11] and applied to all patients presenting from 8 a.m. to 5 p.m., i.e., during peak admission periods. During evening and night hours, triage was performed conventionally following the opinion of the responsible clinicians on duty.

The former outpatient clinic with its staff was incorporated into the new emergency department. Since January 2016, it runs with a triple-shift duty roster 24 hours a day. The medical staff comprises 13 nurses, 7 clinicians, and 5–6 intern doctors who rotate every 2 months. The emergency department is supported by an experienced emergency medicine physician. It has three consultation rooms available for emergency patients without serious conditions and an emergency room for patients with life-threatening conditions (i.e., patients with abnormal vital signs, respiratory failure, decreased consciousness, polytrauma, bleeding, or severe pain in need of immediate care). The emergency room is equipped with two monitors for noninvasive blood pressure measurement, oxygen saturation and electrocardiogram monitoring, and a permanently available ultrasound and electrocardiogram machine. Point-of-care tests available 24 hours a day include malaria rapid diagnostic test (SD Bioline Malaria Ag/P.f/Pan, Abbott, USA), urine pregnancy test strips (Occidem Biotec, UK), urine dipstick (Combur 10Test, Roche, Switzerland) and blood glucose tests (On Call Plus, ACON, USA). Additionally, radiography and laboratory tests such as complete blood count with differential, liver and kidney function tests, urine analysis, Xpert MTB/RIF, HIV testing (SD Bioline HIV 1/2 3.0, Abbott, USA, and Uni-Gold HIV Rapid Test, Trinity Biotech, USA) and hepatitis serology are available. For emergency treatment, noninvasive airway management tools, oxygen, emergency drugs, fluids and a defibrillator are available.

Diagnoses are made clinically by the clinician on duty and with the help of above-mentioned available tests, if indicated. Documentation is done by the responsible clinician in the patient's medical booklet, if available, and additionally for all patients on a standardised patient log form on paper, for hospital statistics. After every shift, this document is collected by the data team from every clinician and stored and locked in a secured data room.

### Study population

All patients who visited the emergency department from July 2016 to June 2017 were eligible. Patients from neonatal and labour wards were not included, because these patients are not seen at the emergency department.

### Ethics statement

The study was approved by the ethics committee in Switzerland (Ethikkommission Nordwest und Zentralschweiz (EKNZ UBE-15/83)) and the ethics committees of the Ifakara Health Institute (Institutional Review Board, IHI/IRB/No 38-2015) as well as the National Institute for Medical Research, Tanzania (Ref. NIMR/HQ/R.8a/Vol. IX/2242). All three committees waived informed consent.

The study was performed according to GCP guidelines.

### Data collection

All manually filed log forms from patients seen between July 2016 and June 2017 were reviewed and data (date of visit, address, age, sex, diagnosis, hospitalization, pregnancy, HIV status, insurance status) were transferred into an electronic database. If a patient had several diagnoses, all diagnoses were captured and the number of diagnoses was noted. The range of 102 different single diagnoses reported was summarised into different groups for analysis. Group 1 consisted of 41 organ-based diseases, such as upper and lower respiratory tract infection, whereas Group 2 was a further simplification into 20 different disease groups according to organ or disease mechanism, such as trauma, infectious diseases (table S1 in appendix 1). Only the main diagnosis was used for grouping of diseases, additional diagnoses were reported separately.

Distance between the patient's home and the hospital was determined using google maps or google earth. In-hospital death rates were collected by retrospective reviews of registry books from the hospital wards (medical, surgical, gynaecological and paediatric wards from January 2015 through to December 2017).

### Statistical analysis

The frequencies and proportions of admission diagnoses and in-hospital mortality were recorded, calculated and reported as rates. All statistical analyses, graphs and correlations were performed using Microsoft Excel software.

### Availability of data and material

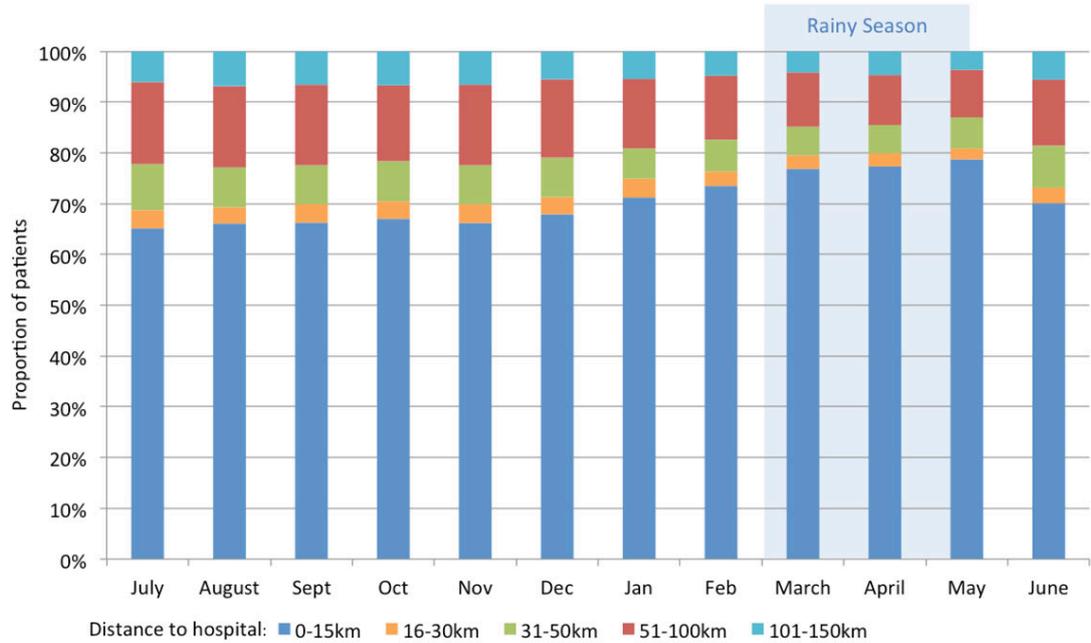
The datasets used and analysed during the current study are available from the corresponding author on reasonable request.

## Results

### Patients

From 1 July 2016 until 30 June 2017, all 35,903 patients attending the emergency department were included in this study. The median age was 33.6 years (range 1 day to 100 years), 57.2% of patients were female and 24.8% were children below the age of 5 years. A total of 7.5% of female patients were pregnant, and 8.9% of all patients were admitted to the ward (table 1).

**Figure 1:** Distribution of patients according to distance home to hospital. Bars represent monthly proportions of emergency department patients with respect to distance from home to the hospital. The rainy season is marked in blue (March–May).



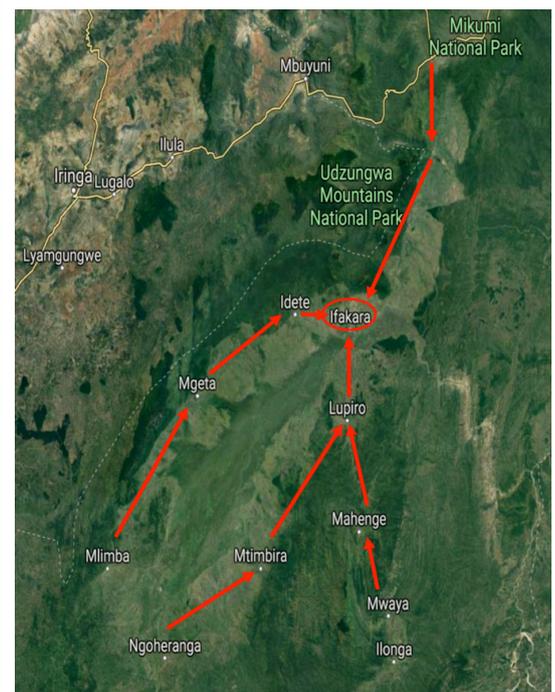
The distance from the patient’s home to the hospital was within 15 km for 69% of the patients, but some patients came from villages up to 152 km away from the hospital. During rainy season (March–May), the proportion of patients coming from far away decreased (fig. 1 and 2).

diseases (6.0%), gynaecological / pregnancy-related problems (5.4%), and cardiovascular diseases (5.3%). With-in the more detailed group 1 classification the most common first five diagnoses were respiratory tract infections (12.6%), urinary tract infection (11.4%), trauma (9.8%), undifferentiated febrile illness (5.4%) and confirmed malaria (5.2%) (table 2).

**Diagnoses**

The distribution of the main diseases diagnosed in the emergency department according the simplified group 2 is shown in figure 3. The most common disease groups were of infectious origin (46.3%), trauma (9.8%), abdominal

**Figure 2:** Map of the Kilombero valley and location of the villages where the patients come from.



**Table 1:** Patient characteristics (n = 35'903).

Age in years, median (range)		33.6 (1 day – 100 years)
Age category, n (%)	Age <5 years	8'903 (24.8)
	Age <18 years	12'618 (35.1)
	Age ≥18 years	23'156 (64.5)
	Age not assessed	129 (0.4)
Gender	Female sex, n (%)	20'526 (57.2)
	Male sex, n (%)	15'278 (42.6)
	Sex not assessed, n (%)	99 (0.3)
Pregnancy, n (%)		1'531 (7.5)*
Known HIV infection, n (%)		235 (0.7)
Health insurance, n (%)		6'400 (17.8)
Number of diagnoses, n (%)	1	31'158 (86.8)
	2	3'499 (9.7)
	3	189 (0.5)
	>3	8 (0.02)
	None	1'049 (2.9)
Serious condition, n (%)**		2'794 (7.8)
Admitted to ward, n (%)		3'183 (8.9)

\* percentage of females; \*\* patients with abnormal vital signs, respiratory failure, decreased consciousness, multiple trauma, bleeding or severe pain, who were managed in the emergency room

Table 3 shows the 15 leading main diagnoses in different age groups. In children below the age of 5 years (n = 8902), the leading diagnosis (group 1) was lower respiratory tract infection (16.1%). In patients who were 5 to 17 years old (n = 3716), it was trauma (21.6%), and in adults who were 18 to 50 years old (n = 17,117), urinary tract infection (13.5%) was most common. In adults who were >50 years old (n = 6039), the most common diagnosis was hypertensive emergency (12.4%). We observed seasonality in the occurrence of respiratory tract infections, confirmed malaria, and trauma: there was a peak of respiratory tract infections in April in the middle of the rainy season, and a peak of malaria in August, 3 months after the end of the rainy season. The majority of trauma cases occurred during the dry season (fig. 4 and table 4). The most common injuries of the 3527 trauma patients were bone fractures (28.3%), joint dislocations (7.4%) and soft-tissue injuries (44.9%). Unfortunately, the reasons for trauma were not recorded in 75.6% of the cases and traffic accidents were not specifically reported, despite the fact that they proba-

bly constitute the majority of trauma causes. The leading documented causes of trauma cases were animal encounters (5.8%) and violence (n = 164, 4.6%) with a total of 50 reported rape incidents during this study period.

A total of 3499 patients (9.7%) had a second diagnosis and 189 (0.5%) had a third diagnosis. The most common second and third diagnoses were dyspepsia (n = 360), anaemia (n = 347), gastroenteritis and other intestinal infections (n = 306), urinary tract infection (n = 239), skin diseases (n = 225) and hypertensive emergency (n = 224)

#### In-hospital mortality (excluding labour-and neonatal wards)

In 2015, the documented in-hospital mortality rate was 5.6% (8400 admissions, 467 deaths). In 2016, it was 6.6% (6310 admissions, 415 deaths), and in 2017 7.6% (5653 admissions, 427 deaths).

Table 2: Diagnoses of 35'903 patients (simplified diagnosis group 1).

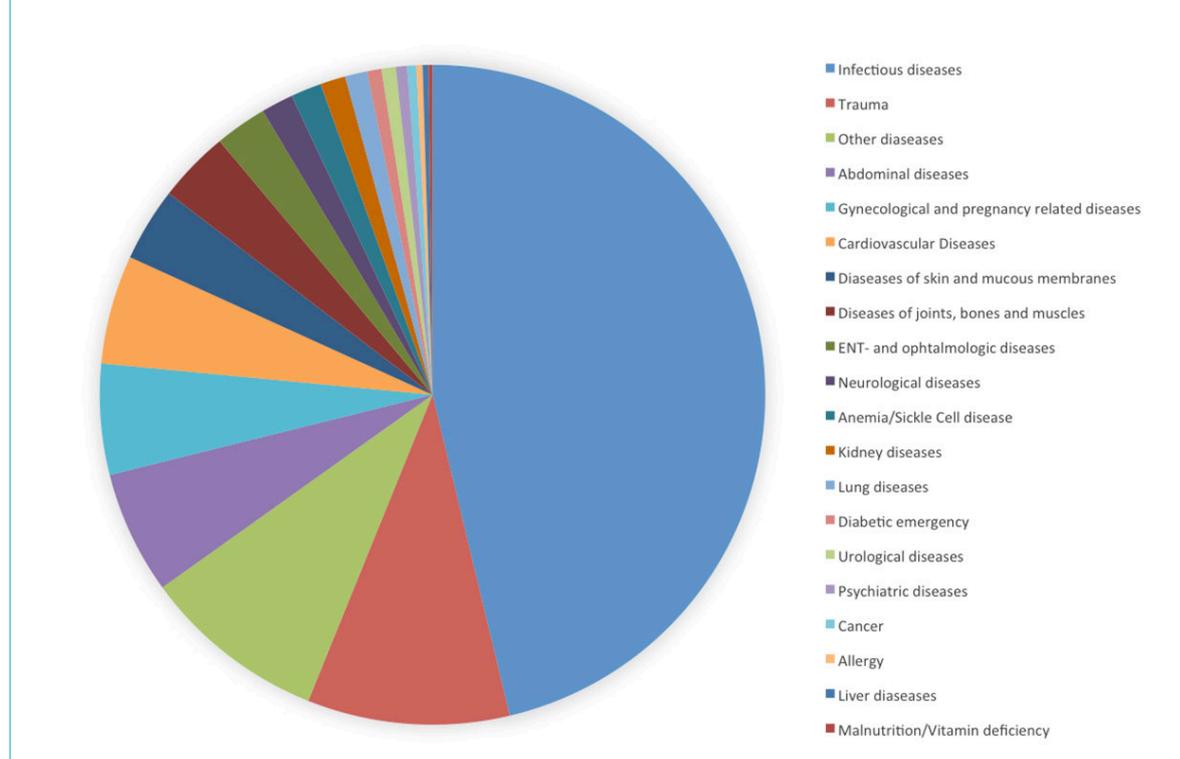
Diagnosis	N	%	Ranking
Respiratory tract infection	4'522	12.6	1
– Lower respiratory tract infection	2'843	7.9	
– Upper respiratory tract infection	1'679	4.7	
Urinary tract infection	4'087	11.4	2
Trauma	3'527	9.8	3
– Fracture or dislocation	1'257	3.5	
Undifferentiated febrile illness	1'938	5.4	4
Malaria	1'870	5.2	5
Gastroenteritis/other gastrointestinal infection	1'755	4.9	6
Dyspepsia	1'384	3.9	7
Hypertensive emergency	1'148	3.2	8
Skin diseases	1'293	3.6	9
No diagnosis	1'049	2.9	10
Gynaecological disease	1'016	2.8	11
Sexually transmitted diseases	1'000	2.8	12
Pregnancy complications	934	2.6	13
Heart failure	700	1.9	14
Musculoskeletal pain	627	1.7	15
Other abdominal diseases	614	1.7	16
Other ear/nose/throat diseases	612	1.7	17
Cellulitis and other soft tissue infections	605	1.7	18
Anaemia	536	1.5	19
Arthritis	506	1.4	20
Tuberculosis	445	1.2	21
Kidney disease	441	1.2	22
Other neurological diseases	431	1.2	23
Chronic obstructive pulmonary disease / asthma	383	1.1	24
Ophthalmologic diseases	296	0.8	25
Diabetic emergency	249	0.7	26
Urological diseases	248	0.7	27
Otitis media	213	0.6	28
Sepsis	209	0.6	29
Psychiatric diseases	196	0.5	30
Acute abdomen	162	0.5	31
Cancer	159	0.4	32
Epilepsy	121	0.3	33
Allergy	108	0.3	34
Liver disease	104	0.3	35
Stroke	96	0.3	36
Malnutrition	67	0.2	37
Meningitis	25	0.1	38

### Discussion

This is the first report on the distribution of clinically diagnosed disorders in patients presenting to an emergency department of a referral hospital situated in rural sub-Saharan Africa. The most common disorders were of infectious

or traumatic origin. The five most common diagnoses were respiratory and urinary tract infection, trauma, undifferentiated febrile illness and malaria. In the age group of >50 years, hypertensive emergency was the most frequent diagnosis, reflecting the importance of noncommunicable diseases in this setting and age group. Lower and upper res-

**Figure 3:** Distribution of Primary Diagnosis (Group 2) within 35,903 patients (July 2016-June 2017). The pie shows the overall distribution of diseases in percentages according to a simplified diagnosis group. ENT: ear/nose/throat



**Table 3:** Most frequent diagnoses in different age groups (simplified diagnosis group 1). A total of 129 patients are not included in the table, because their age was not assessed. In adults >50 years, GI-infections and urological diseases are of equal ranking.

Rank	Disease	Children <5 years (n = 8902)		Children 5-17 years (n = 3716)		Adults 18-50 years (n = 17117)		Adults >50 years (n = 6039)				
		N	%	N	%	N	%	N	%			
1	LRTI	1429	16.1	Trauma	802	21.6	UTI	2308	13.5	Hypertensive emergency	749	12.4
2	URTI	1295	14.5	UTI	396	10.7	Trauma	1906	11.1	UTI	484	8.0
3	UTI	884	9.9	Undifferentiated febrile illness	263	7.1	Pregnancy complications	881	5.1	Trauma	442	7.3
4	GI infections	869	9.8	Malaria	260	7.0	Gynaecological disease	877	5.1	Heart failure	389	6.4
5	Malaria	672	7.5	LRTI	212	5.7	STDs	866	5.1	LRTI	367	6.1
6	Undifferentiated febrile illness	555	6.2	ENT disease	166	4.5	Undifferentiated febrile illness	865	5.1	Dyspepsia	329	5.4
7	Skin disease	480	5.4	GI infections	158	4.3	LRTI	830	4.8	Undifferentiated febrile illness	247	4.1
8	Trauma	386	4.3	Skin diseases	153	4.1	Dyspepsia	825	4.8	Arthritis	236	3.9
9	Dyspepsia	165	1.9	Anaemia	109	2.9	Malaria	726	4.2	Malaria	208	3.4
10	Soft tissue infection	152	1.7	URTI	100	2.7	GI infections	553	3.2	GI infection	168	2.8
11	Sepsis	153	1.7	Soft tissue infections	92	2.5	Skin diseases	536	3.1	Urological diseases	168	2.8
12	Other abdominal disease	146	1.6	Asthma	68	1.8	ENT disease	417	2.4	Musculoskeletal pain	161	2.7
13	Anaemia	139	1.6	Musculoskeletal pain	62	1.7	Hypertensive emergency	380	2.2	Other abdominal disease	140	2.3
14	ENT disease	89	1.0	Other abdominal disease	61	1.6	Musculoskeletal pain	320	1.9	Diabetic emergency	136	2.3
15	Allergy	47	0.5	Dyspepsia	60	1.6	Kidney disease	274	1.6	Tuberculosis	128	2.1

LRTI: lower respiratory tract infection; URTI: upper respiratory tract infection; UTI: urinary tract infection; GI-infection: gastroenteritis and other intestinal infections; STDs: sexually transmitted diseases; ENT-diseases: ear-nose-throat diseases.

piratory tract infections were the most common diagnoses in children <5 years. Respiratory tract infections typically occurred during the rainy season, whereas malaria was diagnosed mostly 3 months after the rainy season and trauma most commonly during the dry season.

After the implementation of the emergency department, we did not note a reduction of the in-hospital mortality rate during the study period, in contrast to findings in urban settings [9–11].

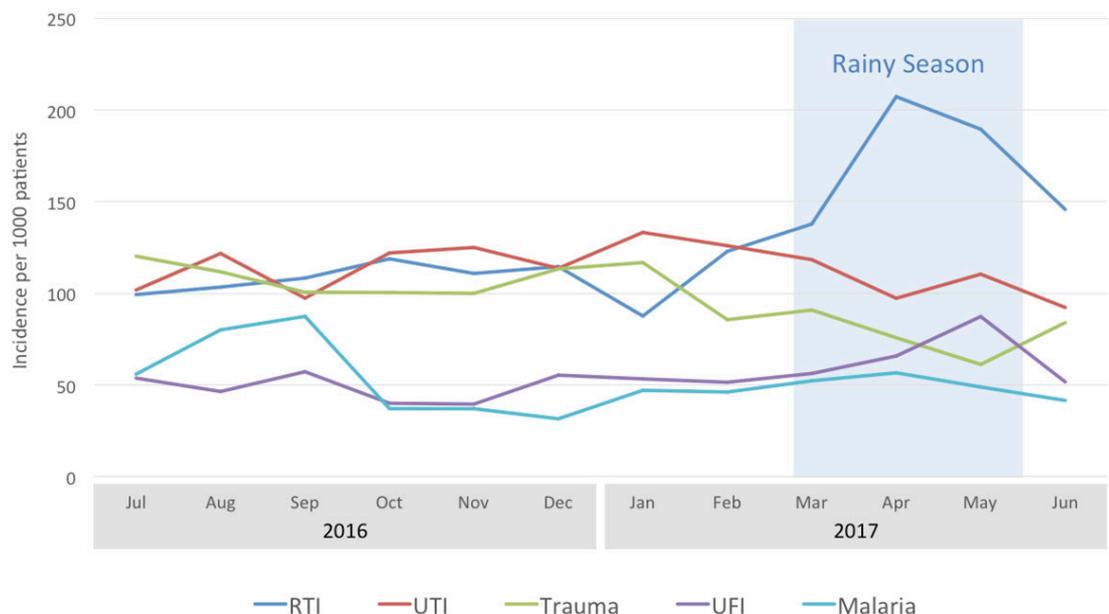
The seasonal variation of the incidence of respiratory tract infections is a well-known phenomenon. Studies from tropical regions such as Africa, Asia and South America showed a peak of respiratory tract infections and respiratory viruses – especially respiratory syncytial virus and influenza virus – during the rainy season [12, 13]. Because of a lack of adequate diagnostics, we were unable to identify the pathogens causing respiratory tract infections. However, in a study done in our hospital and in an urban hospital in Dar es Salaam in 2008, which included febrile children 2 months to 10 years of age, acute respiratory tract infection was the most frequent diagnosis in 625 out of 1005 (62.2%) febrile episodes. Viral pathogens were common and were found in 81% of all respiratory tract infections, in 89% of the cases of clinically diagnosed pneumonia and in 77% of radiologically confirmed pneumonia cases. The most common viruses detected by polymerase chain reaction (PCR) were rhinovirus, influenza virus, adenovirus, coronavirus, bocavirus and respiratory syncytial virus [14]. Similar viruses were found in 73% of children <3 years of age with upper- and lower respiratory tract infections in a hospital in Ouagadougou, Burkina Faso, and bacteria were detected in one third of the cases only [15].

The high number of urinary tract infections corresponds to other studies on emergency department diagnoses. In a study from the United States, urinary tract infection was present in 25.3% of all infectious disease-related emergency department visits of adults aged >65 years [16]. The prevalence of urinary tract infections in an emergency unit in Nigeria was 9% in febrile children <5 years [17]. The incidence for urinary tract infection in girls by the age of 7 years has been reported to be up to 7.8% in Scandinavia [18]. On the other hand, overdiagnosis and overtreatment of elderly women diagnosed with urinary tract infection in an emergency department without confirmation by urine culture was reported to be present in half of the patients [19]. Considering this, overdiagnosis of urinary tract infection in our emergency department is possible, and some of those patients who received this diagnosis might have suffered from another disease.

All malaria cases were confirmed with blood slides or malaria rapid diagnostic tests, which have good sensitivity and specificity of more than 90% [20]. The high number of malaria cases presenting at the emergency department reflects the ongoing burden of this disease [21]. We observed peak numbers of malaria cases in August, 3 months after the end of the rainy season, when temperatures increase to moderate levels. The clustering of malaria cases 2 to 3 months after periods of increased rainfall has been reported previously [22, 23].

Undifferentiated febrile illness was more frequent than confirmed malaria in all age groups except in children <5 years old, and was one of the leading diagnoses, especially in 5- to 17-year-old patients, where it was present in 7.1%. This is in line with other reports on burden of febrile illnesses in sub-Saharan Africa [24].

**Figure 4:** Incidence of the five most common diagnoses per 1000 patients per month. Monthly incidences of the five most common diseases, diagnosed at the emergency department in 35'903 patients from July 2016 through to June 2017. – RTI: respiratory tract infection; UTI, urinary tract infection; UFI, undifferentiated febrile illnesses



Because of the absence of microbiological diagnostic methods such as bacterial cultures, PCR and serological tests, we were not able to define the aetiology of these diseases, but this should represent an aim for future investigations. In very young children, it is likely that most of these cases were of viral aetiology [14]. In addition, acute bacterial zoonoses such as rickettsioses, leptospirosis, Q-fever and brucellosis might represent underappreciated causes. This was recently unveiled in studies from south-east Asia and from northern Tanzania, where zoonotic diseases were involved in 26% of admitted adults and children with non-malarial febrile illnesses [25–27]. This study also documented bloodstream infections in 10% of patients, but the actual causes of febrile illnesses remained unknown in one third of adults and two thirds of children, despite careful microbiological evaluation [25]. These findings highlight the importance of performing causes-of-fever studies and sero-epidemiological surveys to elucidate better the aetiologies of common febrile illnesses.

Trauma was the third most common cause for a disorder, and occurred in almost 10%. More than one third of trauma cases had a bone fracture or dislocation, and trauma was the most common diagnosis in 5- to 17-year-old children. Of note, there were 164/3527 (4.6%) documented cases of trauma due to human violence, including 50 cases of rape. However, the actual number of violence cases is likely to be higher, as a result of underreporting of violence against children, especially girls [28, 29].

**Table 4:** Description of trauma cases.

Trauma patients (n = 3'527)	N	%
<b>Patients characteristics</b>		
Female	1429	40.5%
Median age, years (range)	25	0.05-98
Hospitalisation	480	13.6%
Serious condition	532	15.1%
<b>Injuries</b>		
Skin and soft tissue injury	1582	44.9%
Fracture	997	28.3%
Bone or joint dislocation	260	7.4%
Multiple injuries	175	5.0%
Head injury	172	4.9%
Chest injury	70	2.0%
Abdominal injury	24	0.7%
Eye/ear/nose/mouth injury	22	0.6%
Spine injury	21	0.6%
Pelvic injury	5	0.1%
Not defined	199	5.6%
<b>Trauma mechanism</b>		
Trauma after animal encounter	<b>204</b>	5.8%
– Dog	127	
– Snake	33	
– Crocodile	8	
– Other/non reported	36	
Human violence	<b>164</b>	4.6%
– Assault	81	
– Rape	50	
– Bite	24	
– Other	9	
Burn (fire, hot water)	<b>112</b>	3.2%
Other	<b>11</b>	0.3%
Undefined*	<b>2668</b>	75.6%

\*road traffic accidents and falls from trees

Trauma cases occurred almost twice as frequently as malaria cases. This corresponds to a recent 1-day survey in all 105 Tanzanian district and regional hospitals, where 9.7% of the patients presented with trauma-related complaints [30]. Globally, an estimated 973 million people sustained injuries that warranted healthcare in 2013, and accounted for 10% of the global burden of disease [31]. More than 5 million people die each year as a result of injuries. This accounts of 9% of the world deaths, notably 1.7 times the number of fatalities resulting from HIV, tuberculosis and malaria combined. About 90% of injury-related deaths occur in low-and middle income countries [32]. Advanced trauma live support (ATLS), including extended focused assessment with sonography in trauma (eFAST) to detect bleeding and pneumothorax, has been implemented in our emergency department [33]. However, data that education in ATLS is associated with lower mortality are lacking [34, 35]. On the other hand, trauma systems (i.e., organised, regional, multidisciplinary response to injury) have been shown to be associated with reduced mortality, reduced disability and reduced cost in high-income countries [36, 37]. Trauma systems do not exist in rural sub-Saharan Africa, and are urgently needed.

Cardiovascular diseases were amongst the most frequent diagnoses in adults, especially in the age group of >50 years, where hypertensive emergency was the most common diagnosis. According to WHO estimates, cardiovascular diseases are the second most common cause of death in Africa [38]. Hypertension is prevalent in urban and rural sub-Saharan Africa, mostly not treated, and rarely well controlled [39, 40]. In a cross-sectional study performed in Ifakara, the overall prevalence of hypertension was 30%, and was 40 to 70% in the age group of >50 years [41].

Despite reports of a growing burden of cancer in low- and middle-income countries [42], cancer was the diagnosis in 0.4% of the cases only. Although x-ray and ultrasound were available, we cannot exclude the possibility that cancer was missed. However, cancer was not among the 30 leading causes of global prevalence and incidence for diseases in 2016 [43].

The annual in-hospital mortality rates remained similar, between 5.6 and 7.6% from 2015 to 2017, although hospital admissions declined in recent years. This might reflect that the overall disease severity of hospitalised patients was higher as a result of improved triage, but also of a rise in hospital admission fees in 2016. These data stand in contrast to other studies, where in-hospital mortality rate decreased after implementation of a triaging system and emergency care in urban hospitals in sub-Saharan Africa [5–8]. Data about mortality in our study were retrospectively retrieved from register books from the wards, which might not have been completed properly. Other reasons might be the lack of a trauma system and intensive care unit, and distance to the hospital and lack of a rapid transport by ambulances, leading to late presentation. Delayed presentation has been shown to be associated with a poor outcome in sepsis, trauma and pregnancy-related problems [44–47], and might have outweighed the benefit of an emergency department.

This study has limitations: First, the reported data relies on the clinical judgment of clinicians, which was based on clinical skills, available point-of-care tests, convention-

al x-ray and ultrasound. All clinicians were experienced and trained in emergency medicine during the study period. Second, the reporting was not standardised, such as according to ICD-10 codes, leading to possible reporting bias. This was most visible in the reporting of trauma mechanism, where we found comparatively detailed documentation on violence or animal encounters and little documentation on road accidents. By introducing a standardised categorisation into groups wherever possible, we attempted to address the possible bias. Third, triage with documentation of the South African triage scale score was not performed over 24 hours, but during regular working hours only. Thus, we could not analyse this score conclusively. Fourth, we were confronted with limited outcome measures to assess the impact of the emergency department: information on waiting time, time to diagnosis, time to treatment, or death in the emergency department was not available. Since in-hospital mortality depends on many factors, it does not represent an ideal outcome measure to evaluate the possible benefit of an emergency department. Fifth, we had no reliable data about patients attending the emergency department in 2015. Thus, we could not compare the number of admissions per number of patients. This information could have supported the theory that better triage contributed to in-hospital mortality. Finally, this was a single centre study and therefore findings might not be generalisable to other settings.

In conclusion, infectious diseases and trauma were the most common emergency department diagnoses during 1 year, with varying seasonal occurrence of respiratory tract infections, malaria and trauma. A substantial number of the patients suffered from a febrile illness whose cause remained unknown because of lack of diagnostic methods. Therefore, cheap and easy implementable diagnostic methods are needed. The implementation of trauma systems including pre-hospital emergency care, rapid transport with ambulances, surgery and intensive care medicine is urgently needed in rural sub-Saharan Africa.

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None

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Appendix 1

**Supplementary data**

**Table S1:** Classification of diagnoses

Diagnoses (n = 102)	Summarised diagnoses group 1 (shown in tables 2 and 3) (n = 41)	Summarised diagnoses group 2 (shown in figure 2) (n = 20)	
Acute Bronchitis	Respiratory tract infection – lower respiratory tract infection – upper respiratory tract infection	Infectious diseases	
Pneumonia			
Other acute respiratory problems			
Upper respiratory tract Infections			
Urinary tract infection	Urinary tract infection		
Fever of not defined origin	Fever of not defined origin		
Malaria	Malaria		
Diarrhoea	Gastroenteritis/other intestinal infections		
Gastroenteritis			
Infection with helminths, parasites			
Food poisoning			
Pelvic inflammatory disease	Sexually transmitted diseases (STD)		
Other sexually transmitted disease			
Cellulitis	Cellulitis and other soft tissue infections		
Abscess			
Myositis			
Wound infection			
Sepsis	Sepsis		
Meningitis	Meningitis		
Tuberculosis	Tuberculosis		
HIV	HIV		
Trauma, not defined	Trauma	Trauma	
Trauma due to animal encounter			
Trauma due to fall of tree			
Trauma due to other mechanism			
Trauma due to traffic accident			
Trauma due to violence			
Trauma with dislocation			
Trauma with fracture			
Trauma with soft tissue injury			
Acute abdomen	Acute abdomen	Abdominal diseases	
Appendicitis			
Dyspepsia	Dyspepsia		
GI problems (undefined)	Other abdominal diseases		
GI obstruction			
Haemorrhoids			
Hernia, rectal prolapse			
Other GI problems			
Hypertensive emergency	Hypertensive emergency	Cardiovascular diseases	
Heart failure	Heart failure		
Stroke	Stroke		
Gynaecological cyst	Gynaecological disease	Gynaecological and pregnancy-related diseases	
Gynaecological problems (undefined)			
Gynaecological problems, other			
Gynaecological tumor			
Menstruation abnormalities			
Abortion			Pregnancy complications
Hyperemesis gravidarum			
Physiological pregnancy problems			
Preeclampsia			
Pregnancy problems (undefined)			
Pregnancy problems, others			
Lumbago	Musculoskeletal pain	Diseases of joints, bones and muscles	
Other musculoskeletal disorders			
Arthritis	Arthritis		
Lipoma	Skin diseases	Diseases of skin and mucous membranes	
Oral diseases			
Skin diseases unspecified			
Other skin diseases			
Otitis media	Otitis media	ENT-and ophthalmological diseases	
Cerumen impaction	Other ENT diseases		

Diagnoses (n = 102)	Summarised diagnoses group 1 (shown in tables 2 and 3) (n = 41)	Summarised diagnoses group 2 (shown in figure 2) (n = 20)
Tonsillitis		
Epistaxis		
Goitre		
Laryngitis		
Nasal polyp		
Otitis media		
Rhinitis		
Sinusitis		
Other ear/nose/throat diseases		
Ophthalmological diseases	Ophthalmological diseases	
Asthma	COPD/Asthma	Lung diseases
Chronic obstructive lung disease		
Other lung diseases	Other lung diseases	
Epilepsy	Epilepsy	Neurological diseases
Bell's Palsy	Other neurological diseases	
Guillain Barré		
Polyneuropathy		
Other neurological disease		
Hypoglycaemia	Diabetic emergency	Diabetic emergency
Ketoacidosis		
Anaemia	Anaemia/Sickle cell disease	Haematological diseases
Sickle cell disease		
Malnutrition	Malnutrition	Malnutrition
Vitamin deficiency		
Liver disease	Liver disease	Liver disease
Kidney disease	Kidney disease	Kidney disease
Cancer	Cancer	Cancer
Urological diseases	Urological diseases	Urological diseases
Allergy	Allergy	Allergy
Psychosis	Psychiatric diseases	Psychiatric diseases
Panic attack		
other psychiatric disorders		
Check-up	Other diseases	Other diseases
Dehydration		
Foreign body		
Lymphadenopathy		
No diagnosis		
Not readable		
Other disease		
Tonge tie		
Dead body	Dead body	